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PATHWAYS
COMMUNITY CENTER
ONE PLACE. HELPING PEOPLE IN OUR COMMUNITY.

Implementing an Integrated Health & Human Service Model to Address Homelessness

A Pathways Community Center Initiative

PRESENTER:

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Board Member of CACH
Co-Host of WRHI Palmetto Mornings Radio Show

 pathwaysyc.org

 facebook.com/PathwaysCommunityCenter

PATHWAYS COMMUNITY CENTER

We're a **network hub** of health and human service agencies, including homeless shelters that provide free programs, resources, and services to impoverished men, women, and families.



SAFETY. SECURITY. STABILITY. SUPPORT.

PATHWAYS COMMUNITY CENTER

Bethel Day Shelter
CACH Coalition

The Haven Men's Shelter

The Learning Lab

House of Agape.

The Manna House Pantry

AUDITORIUM

Carolina Community Actions
VITA Tax

- Benefit Navigation
- Clothing
- Education
- Employment
- Food Assistance
- Legal Support
- Mental/Behavioral Health
- Money Management
- Physical Health
- Shelter & Housing Search
- Social Support/Connection
- Spiritual Enrichment
- Substance Use Support
- Transportation
- Utilities & Rent

Service Providers in Suite G:

SC Works
Catawba Mental Health
Keystone Substance Abuse
No Sad Story

Veterans Bridge Home
Alston Wilkes Society
FAVOR
Parks Insurance
Mindful Missions

Intake & Referrals

The Life House Cottage

PATHWAYS
COMMUNITY CENTER

Why Hub & Spoke Model



Centralizes resources



**Reduces overhead costs for
service providers/agencies**



Reduces transportation barriers



Improves access and effectiveness

Pathways' helps the agencies so they can assist their clients better.



SAFETY

24/7 security to ensure safety for all



OPERATING SPACE

Below-market-rate rental space for Health and Human Services, including Homeless Shelters



NETWORK

A collaborative environment working together to ensure clients become self-sufficient



COORDINATED CARE

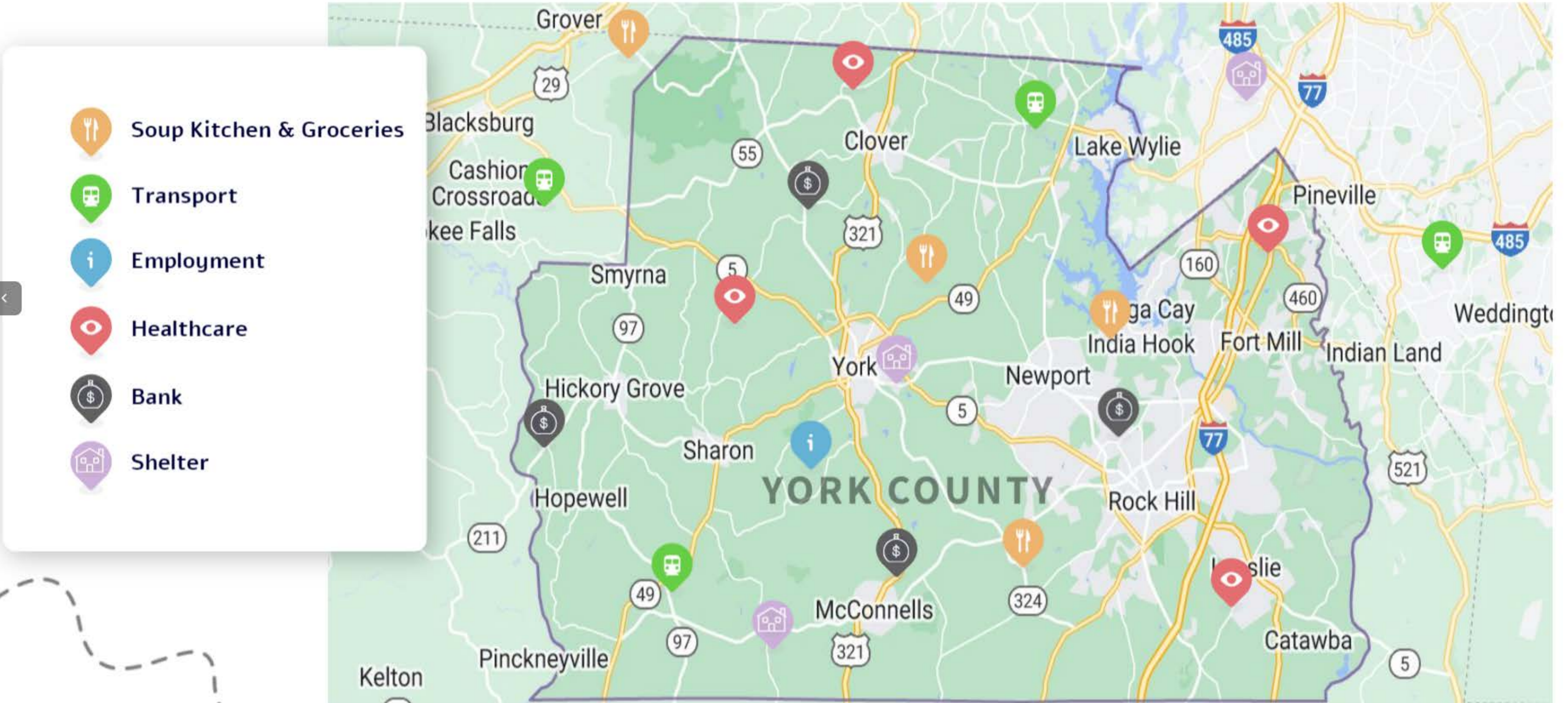
Intake assessments, referrals, and a warm hand-off to care




OUR FACILITY

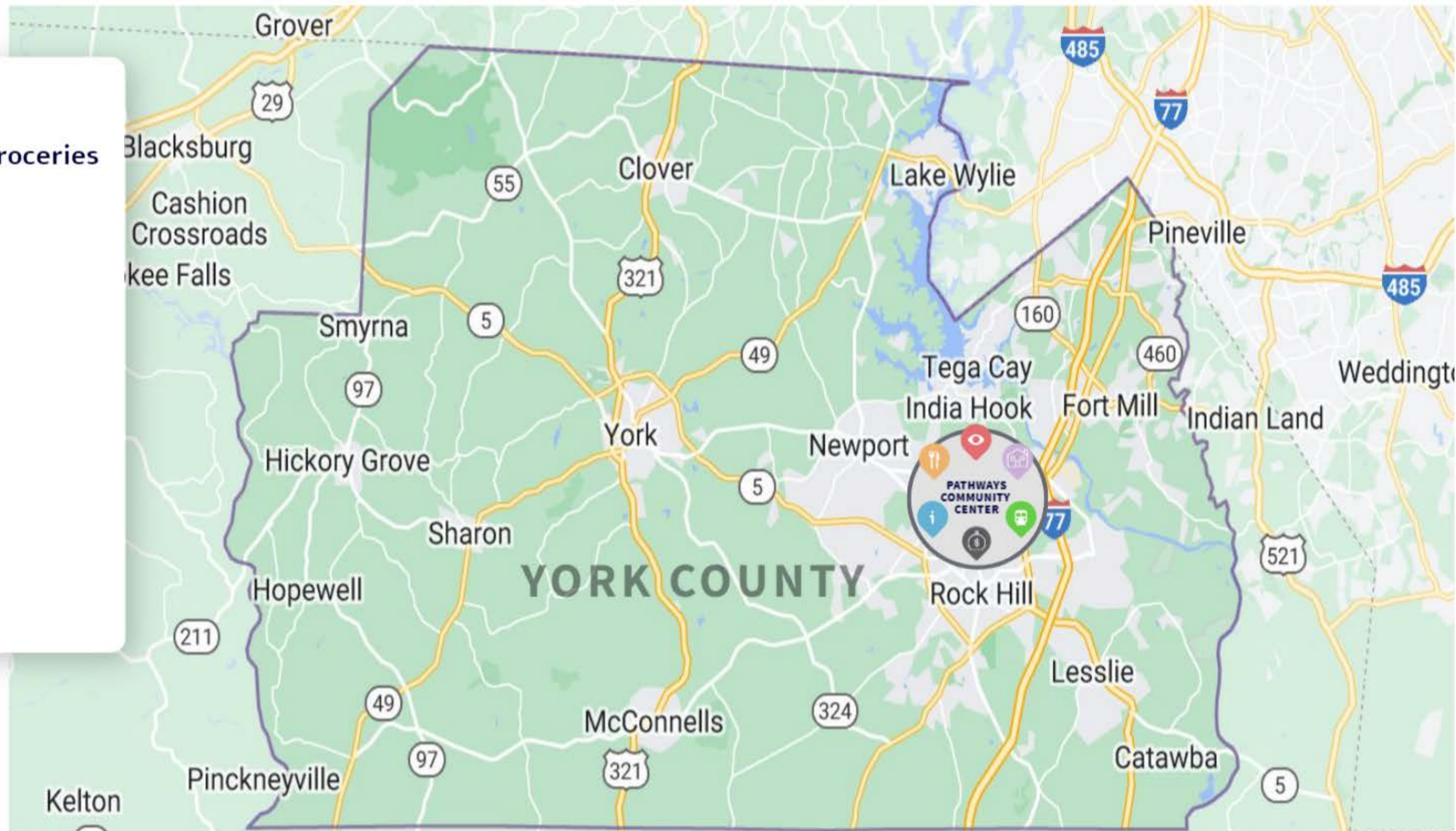
- 3 Meeting Rooms
- 1 Auditorium
- 1 Learning Lab Classroom
- Food Pantry
- Soup Kitchen
- 3 Shelters
- Bus Stop On-Site

Before Pathways, individuals and families experiencing homelessness had to travel near and far for help.



Now, there's centralized support!

-  Soup Kitchen & Groceries
-  Transport
-  Employment
-  Healthcare
-  Bank
-  Shelter



Core Components of Our Model

- **Integrated Social Service Model:** Combines housing, healthcare, workforce development, **legal**, and social services.
- **Facilities & Security Offered:** Below-market rate cost to operate at Pathways saving small-to-large nonprofits anywhere from \$15,00 to \$50,000 annually in overhead expenses.
- **Outcome-Oriented Approach:** Focus on improving individual self-sufficiency, and collective impact: stability, health, and economic outcomes.





WHY COLLABORATION MATTERS...

- Improves coordination of services
- Reduces duplication of efforts
- Improves comprehensive and effective care
- Helps clients access a wider range of resources
- Supports long-term sustainability & **self-sufficiency**



WHAT DOES SELF-SUFFICIENCY LOOK LIKE?

- Meeting their basic needs like food, shelter, and clothing on their own.
- Have stable jobs or are earning more money than before.
- Going to school or training programs.
- Managing their money wisely.
- Taking care of their health.
- Living in a stable home or aiming to buy one.
- Feeling better mentally and emotionally.
- Solving their problems and making good decisions.
- Using community resources wisely.
- Achieving their personal goals.
- Needing less help from welfare or charities.



150

Behavioral
healthcare
visits



43,316

Shelter stays



250

Enrolled in
health
insurance



31,772

Meals &
groceries



86,000 +

(~700 unduplicated)

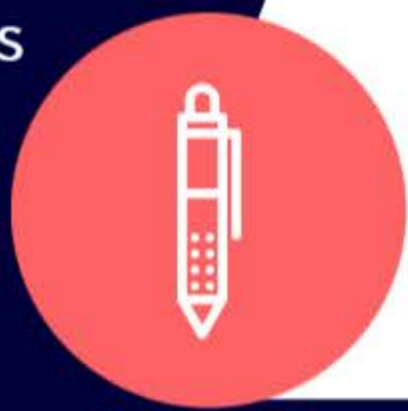
4,500

Rent & utility
assistance



510

Job placements



****Not every person requires assistance in each area are care, but any positive change, no matter the areas of care, it is significant progress toward self-sufficiency and a better quality of life!**

LONG-TERM OUTCOMES



Client and Community Impact:

- Our efforts provide clients with streamlined access to essential services at no cost, promoting self-sufficiency, employability, financial stability, and improved health outcomes. This approach improves housing conditions, reduces social isolation, and empowers clients with self-determination and well-being.

Community:

- Collaborative initiatives yield socio-economic benefits, reducing homelessness and poverty and enhancing community health. Access to resources supports local businesses, creates jobs, and stimulates the economy, fostering a strong sense of community, resilience, and inclusivity.

Major Accomplishments / Milestones:

2018 Major Achievements:

- **Incorporation and IRS Recognition:** Officially incorporated on January 22, Pathways achieved tax-exempt status by June, laying the foundation to enhance community health and support cultural diversity for underserved populations with social health disparities.
- **Strategic Facility Acquisition:** In November, we acquired a historic building, demonstrating our dedication to preserving community heritage and repurposing it into a welcoming community center. Furthermore, we successfully advocated for the City of Rock Hill to install a bus stop directly, i. This initiative is crucial to removing systematic barriers, ensuring easy access to resources, and enhancing community connectivity.

2019 Major Achievements:

- **Leadership Establishment:** Appointed our first Center Director, a strategic move towards operational excellence and improved care coordination.
- **Community Center Opening:** By September, our doors opened, serving 200+ clients in the first few months alone, demonstrating our capacity for immediate impact and long-term value creation of Pathways.

2020 Major Achievements:

- **Collaborative Care Efforts:** Initiated monthly Continuum of Care meetings, enhancing care coordination and collaboration.
- **Infrastructure Enhancements:** Completion of The Haven Men's Shelter (27 beds), the establishment of The Manna House Food Pantry in March, alongside the Community Soup Kitchen (House of Agape) in September - all of which contribute to our multifaceted approach to healthcare and wellness—integrated care.

2021 Major Achievements:

- **Shelter Expansion:** Bethel Shelters' acquisition of our space in October for Day Center operations, providing day respite, laundry services, showers, lockers, workforce development, and case management, exemplifying our strategy to enhance access to care.

2022 Major Achievements:

- **Community Beautification:** A donor-funded courtyard renovation in June, including a flower garden and water feature, reflects our commitment to creating a welcoming, healing environment.
- **Agency Collaboration:** By mid-year, Pathways's eleven (11) agencies showcase our ability to foster collaborative partnerships and extend our mission's reach.

2023 Major Achievements:

- **Safety and Shelter Expansion:** The completion of a building-wide fire suppression system in March and the opening of The Cottage in April represent significant steps forward in providing safe, dignified shelter and comprehensive case management.
- **5th Anniversary and Expansion:** Our 5th Anniversary in November celebrated our past achievements and marked the beginning of an expansion to serve more homeless clients, demonstrating our ongoing commitment to community health needs.
- **Service Impact:** Growing from 11 to 18 on-site service agencies resulted in over 85,000 service connections by year-end, underscoring our substantial impact on health disparities, social economics, and access to care.

Replication Strategy



- **Key Elements to Consider:** Identifying appropriate locations based on demographic needs, thorough community needs assessments, and the development of strong partnerships across sectors.
- **Stakeholder Engagement:** Essential to involve local businesses, government entities, non-profits, and the community to ensure a multi-faceted support system and community buy-in.
- **Funding and Resources:** Overview of potential funding sources including local and federal grants, private donations, and strategic partnerships essential for initial and sustained funding.

In our journey to combat poverty and homelessness, we've learned that no one can do it alone. Collaboration is key, bringing together various agencies under the shared goal of guiding people toward self-sufficiency.



"Their success is our success, and our success is their success."

JOIN OUR MISSION: ***CREATE A RIPPLE EFFECT***



pathwaysyc.org



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MONTHLY NEWSLETTER**



GIVE A GIFT



**TOUR OUR CENTER.
*"SEEING IS BELIEVING."***



**VOLUNTEER /
COMMUNITY
SPONSORSHIPS**

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