



Municipal Association  
of South Carolina

# Microsoft 365 Gov Cloud:

How to Get There +  
6 Tips to Secure Your Org Once You're There!  
(including CoPilot!)

The information provided here is for informational and educational purposes and current as of the date of publication. The information is not a substitute for legal advice and does not necessarily reflect the opinion or policy position of the Municipal Association of South Carolina.

Consult your attorney for advice concerning specific situations.





# LiftOff – Who are these guys?

- **Tom Erdely and Brian Reilly** are Microsoft 365 Engineers with decades of technical experience.
- Founded by Ron Braatz over 14 years ago, LiftOff focuses 100% on **Microsoft 365** licensing, migration, and technology training projects.
- Over 1,000 Microsoft 365 projects including 500+ for **State and Local Governments**.
- We work exclusively in the **Government Community Cloud** and GCC High.
- We provide **robust ongoing education** for our clients centered around best practices for compliance and security.



# LiftOff in South Carolina

- Appalachian Council of Gov
- City of Cayce
- City of Fort Mill
- City of Summerville
- Horry County
- Sumter County
- SC State Ports Authority
- Anderson County Sheriff
- City of Anderson
- City of Lexington
- Taylors District
- City of Bluffton
- City of Goose Creek



Thank You!

# Government Community Cloud (GCC)

- Created to meet the unique and evolving requirements of State and Local Governments.
- Several ways to buy including AOSG through LiftOff and other vendors.
- Confirm that you are in the right place.  
[liftonline.com/365check](https://liftonline.com/365check)
- Only screened personnel have access.
- Features that can support customers' CJIS requirements, HIPAA and FedRAMP.
- This link explains 365 vs. Azure Gov  
<https://aka.ms/AA632wo>

### Tenant Lookup

You can use this web-based tool to query Azure AD for basic tenant information - this will show you:

- if the tenant exists in Azure AD
- what the tenant's GUID is
- which Azure AD instance the tenant resides in

To search, simply enter in the tenant name OR the tenant's GUID in the search box below.

Worldwide ▾

🔍 Lookup Tenant

---

### Lookup Results

Search String	
Tenant ID	
Azure AD Instance	Azure AD Global: North America
Tenant Scope	GCC

# The BIG Deployment Questions

Proper planning leads to a successful project

- Do I need the Gov Community Cloud (GCC)?
- What products should I buy?
- Do I need an Office/Microsoft apps upgrade?
- How do I purchase Microsoft 365 licenses?
- Do I need a “compliance archive” or retention for public records requests? (probably.)
- How do I secure my environment?
- Do I want to synchronize my Active Directory?
- Hybrid, Big Bang, or Staged Migration Strategy?
- How much will this cost?
- How the heck do we deploy all of this and how long will this take?



*“I’m confident we could have done this ourselves in a year or so.*

*Instead, under the guidance of LiftOff, we did it in a month.”*

**-Joseph Mulvey, IT  
Town of Newton, MA**

# Typical Project Timeline (100-200 users)

Project Assessment/Planning (week 1)

Pre-Staging (week 2)

Mail Migration (weeks 3-6)

IT Administrators Training (week 7)

Directory Sync/SMTP Relay (week 7)

Office 365 GO LIVE! (week 8)

Staff Communications





# Project Profiles

Phased	Big Bang	Hybrid	Tenant to Tenant	"To the Rescue!"
<p><b>Current System</b> POP/IMAP</p>	<p><b>Current System</b> Exchange 2007 and older, Google, Lotus, Novell.</p>	<p><b>Current System</b> Healthy Exchange 2010+ system.</p>	<p><b>Current System</b> Office 365 E Cloud moving to GCC.</p>	<p><b>Current System</b> Office 365 migration in process but there are problems.</p>
<p><b>Approach</b> Short-term hybrid where users are moved to the cloud one at a time, in functional groups.</p>	<p><b>Approach</b> Cloud tenant built while old system still functional. All users GO LIVE at same time.</p>	<p><b>Approach</b> Old system and Office 365 work in tandem. Users migrated and cutover in batches or all at once.</p>	<p><b>Approach</b> Build GCC tenant with onmicrosoft accounts. Bulk of work comes at GO LIVE.</p>	<p><b>Approach</b> Discuss/diagnose issues with project. Decide to fix it or start over from scratch.</p>
<p><b>Tools</b> Usually old-school PSTs.</p>	<p><b>Tools</b> Paid, third-party migration tools.</p>	<p><b>Tools</b> Free Microsoft migration tools.</p>	<p><b>Tools</b> Paid, third-party migration tools.</p>	<p><b>Tools</b> Depends.</p>
<p><b>Comments</b> Takes a long time but necessary when coming from <b>POP/IMAP</b>.</p>	<p><b>Comments</b> Cleanest, fastest and easiest migration path for <b>Exchange 2007 and prior</b>.</p>	<p><b>Comments</b> Great option – no paid tools and no Outlook configuration.</p>	<p><b>Comments</b> Can be very complicated. Timing of milestones critically important.</p>	<p><b>Comments</b> Good for health checkups and security settings, etc.</p>



INTRODUCING

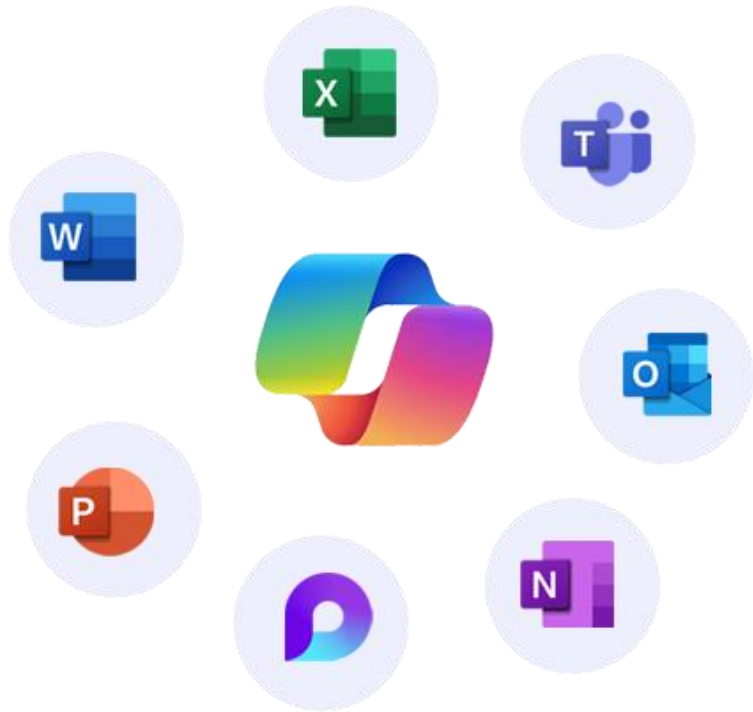
**COPILOT**



\*slideshow created with CoPilot for PowerPoint!



# Copilot for Microsoft 365



- Your AI assistant at work!
- Helps you and your organization work more efficiently in Microsoft 365.
- Integrated with Teams, Outlook, Word, Excel, PowerPoint and other apps at the office. Each app has its own CoPilot!
- CoPilot for Microsoft 365 GCC is built on the secure foundation of Microsoft 365 GCC, adhering to all existing privacy, security, and compliance commitments.

# Top 10 to "Try First" with Microsoft 365 Copilot

Foundational skills for new users



1

## Recap a meeting

– let Copilot keep track of key topics and action items so you can stay focused during the meeting and avoid listening to the recording after.

- Draft an email with notes and action items from [meeting](#)



2

## Summarize an email thread

– get quickly caught up to a long, complex email thread.

- Click on the Summarize icon



3

## Draft email

– personalize the tone and length.

- Draft an email to [name] that informs them that Project X is delayed two weeks. Make it short and casual in tone.



4

## Summarize a document

– get right down to business by summarizing long documents and focusing on the relevant sections.

- Give me a bulleted list of key points from [file](#)



5

## Tell me about a topic/project

– provide insights and analysis from across multiple sources to get up to speed quickly.

- Tell me what's new about [topic](#) organized by emails, chats, and files?



6

## Give me some ideas for ...

– boost your creativity with ideas for your work such as agendas, product names, social media posts, etc.

- Suggest 10 compelling taglines based on [file](#)



7

## Help me write ...

– jumpstart creativity and write and edit like a pro by getting a first draft in seconds.

- Generate three ways to say [x]



8

## What did they say ...

– when you vaguely remember someone mentioning a topic, have Copilot do the research.

- What did [person](#) say about [topic](#)



9

## Revise this content

– when you've got a rough draft of an idea, turn it into usable text and then vary the length and tone.

- Rewrite with Copilot



10

## Translate a message

– with business becoming increasingly international, it's important to be able to read or write messages in other languages.

- Translate the following text into French:

For more prompts, visit Copilot Lab at: [aka.ms/CopilotLab](https://aka.ms/CopilotLab)



# Copilot for Teams

(central AI hub)

- Chatbot that works across all Microsoft 365 apps and experiences.
- Search and summarize Teams chats.
- Prepare for upcoming Teams meetings, and then transcribe, recap, and summarize meeting notes.

September 17, 2024 at 11:53 AM

Help me prepare for [Village of Barrington, IL M365 IT Training and Security Config 5 \(Google to GCC\)](#)

Sure, I can help you prepare for the [Village of Barrington, IL M365 IT Training and Security Config 5 \(Google to GCC\)](#) meeting.

Here are the key points and agenda items for the meeting:

**1. Google to 365 Migration:**

- Migration Wiz for email and drive, with 7TBs of drive data to migrate.
- AD Sync desired in Microsoft 365.
- The domain is locked in another 365 tenant for a few PD enterprise apps.
- Currently using Barracuda for spam and archiving, contracted through Dec 2024. Might move to MS after that.
- Webmail for all but the G3 people.

**2. Project Timeline:**

- **7/23/24:** Project Assessment.
- **7/25:** Discovery/Pre-Staging 1.
  - Tour Google Tenant.
  - Access new GCC tenant and verify domain.
  - DOMAIN IS LOCKED IN ANOTHER TENANT. CAN'T REMOVE IT RIGHT NOW SO WILL USE .ONMICROSOFT.
  - Import 365 Users.
  - MIKE'S HOMEWORK WAS TO POPULATE THE CSV.
  - Start to build Migration Wiz project.
  - Built Gmail project and tried to test with Mike. Was failing so look at this on next call.

Can you provide more details on the Google to 365 migration?

Summarize the project timeline for me

 View prompts

# Search in Teams chats

The screenshot shows the Microsoft Teams Copilot interface. On the left is a navigation sidebar with icons for Activity (2), Chat (7), Teams, Calendar, Calls, OneDrive, Copilot, and a plus sign. The main header area contains the Copilot logo and the text 'find chat where Ron mentioned ...'. On the right, there is a '+ New chat' button and a shield icon. A search bar on the right contains the text 'find chat where Ron mentioned misac'. The main content area displays a response from Copilot: 'I found several chats where Ron Braatz mentioned MISAC. Here are some highlights:' followed by a numbered list of five items. Below the list are three prompt buttons: 'Tell me more about the PowerPoint presentation', 'Can you summarize the MISAC submission?', and 'What did Ron say about the attendee list?'. At the bottom right is a 'View prompts' button. The bottom of the screen shows a 'Message Copilot' input field.

Activity 2

Chat 7

Teams

Calendar

Calls

OneDrive

Copilot

+ New chat

find chat where Ron mentioned ...

find chat where Ron mentioned misac

I found several chats where Ron Braatz mentioned MISAC. Here are some highlights:

1. This morning, Ron mentioned working on the MISAC PowerPoint presentation and asked if Copilot could help with the design <sup>1</sup>.
2. Yesterday afternoon, Ron asked if you had time to help with the design on the MISAC PowerPoint presentation <sup>2</sup>.
3. On June 16th, 2023, Ron shared a summary of the MISAC submission and discussed the title "Migrating to the Microsoft 365 Gov Cloud (GCC) and 10 tips for Optimizing it Once You are There!" <sup>3</sup>.
4. On November 24th, 2021, you and Ron discussed the MISAC attendee list and references for Hillsborough <sup>4</sup>.
5. On September 26th, 2019, Ron mentioned needing to ask who is going to MISAC and discussed scheduling meetings around the event <sup>5</sup>.

Tell me more about the PowerPoint presentation

Can you summarize the MISAC submission?

What did Ron say about the attendee list?

View prompts

Message Copilot





# Copilot for Outlook

- Save time by preparing initial draft emails based on your prompts.
- Transform long email conversations into short key point summaries.
- Have an AI "coach" provide feedback on your email's tone, sentiment, and clarity.
- Quickly find old emails or calendar items based on your search terms.
- Find calendar schedule openings to easily book meetings with your colleagues.



# Draft emails

To

Tom Erdely ×

Bcc

Cc

TPS Reports Deadline

Draft saved at 12:10 PM

 **Hi Tom,**  
I've noticed that you've...



AI-generated...



I hope this message finds you well. I have noticed that you have been spending a considerable amount of time on vacation in California. While I understand the need for time off, we do have pressing deadlines to meet. I need to have the TPS reports on my desk by this Friday.

Please be aware that if we cannot meet this deadline, you may have to work this weekend to ensure we stay on track.



Anything you'd like to change?



REGISTRATION FOR STRESS RELIEF:



Chat history

Create an email draft to Tom Erdely telling him that he's spending too much time on vacation in California and that he needs to have the TPS reports to me by Friday. Add a paragraph that he may have to work this weekend.

Done. I created a draft to Tom Erdely reminding him of the TPS reports deadline and the possibility of working this weekend.

AI-generated content may be incorrect





# Summarize long threads

The screenshot displays the Microsoft Outlook interface. On the left is a navigation pane with 'Favorites' (Inbox: 378, Deleted Items: 68, LiftOffContacts\_a1e..., Outgoing Spam No..., Add favorite) and 'Folders' (Reillybri's Cloud Arc..., Go to new Groups). The main area shows an 'Inbox' with a list of emails. The selected email is from Tom Erdely, titled 'Re: 365 mailbox logs', dated 3:45 PM. Below it are other emails from Tom Erdely (3:42 PM), Ron Braatz (3:21 PM), and Patricia Walker (3:17 PM). On the right, a summary box titled 'Summary by Copilot' provides a concise overview of the email thread's content. The summary includes a disclaimer: 'AI-generated content may be incorrect'.

**Outlook** Search

Tomorrow 8:00 AM Capital ...

New mail

Quick steps

Read / Unread

**Inbox** ★ By Date

[NOTICE: This message originated outside of LiftO...

MC Mike Cholawo  
Re: Google shared drive to Sharepoint -... 4:58 PM  
[NOTICE: This message originated outside of LiftO...

Tom Erdely  
Re: 365 mailbox logs 3:45 PM  
Tom, Your best bets are either the 365 admin audi...

TE Tom Erdely  
Re: Services For Data Migration 3:42 PM  
Yeah, this is really outside of what we would norm...

Ron Braatz  
FW: Services For Data Migration 3:21 PM  
Tom, These guys do NOT license through us. We ...

PW Patricia Walker  
Accepted: Bessemer -- finish Chiquita 3:17 PM

**Re: 365 mailbox logs**

Summary by Copilot

Tom Buhl asked if there is a log in 365 admin to view modifications to mailbox permissions and accounts in Azure.

Tom Erdely responded that the best options are the 365 admin audit log and the Azure sign-in log.

Tom Erdely provided links to both logs and additional information about them.

Tom Erdely offered further assistance if Tom Buhl had any questions or needed more information.

AI-generated content may be incorrect

TE Tom Erdely  
To: +2 others  
Tue 9/17/2024 3:45 PM

# Copilot for Microsoft Word

- Jump-start the creative process so you never start with a blank slate again.
- Helps you write more efficiently, creatively, and better.
- Easily improve content you already have.
- Automatically corrects grammar and spelling mistakes.



# Document Creation



create a document on a 65+ senior program. Include benefits, activities, and testimonials for a community center. Highlight the social and health advantages, and use a warm and welcoming tone. Include a section on pickleball. Ensure the language is engaging and empathetic, making seniors feel valued and excited to participate. Tab



Aptos (Body) 12 A<sup>^</sup> A<sup>v</sup> B I U List Paragraph

## 65+ Senior Program at Our Community Center

Embrace Life, Embrace Community

### Welcome to Our 65+ Senior Program

At our community center, we are delighted to offer a comprehensive 65+ senior program designed to enrich the lives of our cherished senior members. We believe in fostering a supportive and engaging environment where you can connect, thrive, and enjoy every moment. Our program is tailored to meet the diverse needs and interests of our senior community, ensuring that you feel valued and excited to participate.

### Benefits of Joining Our Program

Joining our 65+ senior program comes with a wealth of benefits aimed at enhancing your



## Job Opening: Accountant at EZ Finance

**Company:** EZ Finance

**Location:** [Insert Location]

Office on the web Frame

**Position:** Accountant

**Job Description:** EZ Finance, a leading financial services firm, is seeking a highly skilled and experienced Accountant to join our dynamic team. The ideal candidate will have a strong background in accounting and finance, with a proven track record of success in managing financial records, preparing financial reports, and ensuring compliance with financial regulations.

### Key Responsibilities:

- Maintain and update financial records and ledgers.
- Prepare and analyze financial statements and reports.
- Ensure compliance with accounting standards and regulations.
- Assist in budgeting and forecasting processes.
- Conduct financial audits and provide recommendations for improvements.
- Collaborate with other departments to support financial decision-making.

### Qualifications:

- Minimum of 5 years of work experience in accounting or a related field.
- Bachelor's degree in Accounting, Finance, or a related discipline.

Copilot

management,

Chat history

create a 1 page document regarding a job opening as an accountant at a financial services firm called EZ Finance. Include minimum 5 years work experience and BS college degree.

Is there a call to action? What's the purpose of the doc?

Ask me anything about this document

# Copilot for Microsoft Excel

- Analyze, understand, and visualize your data with ease.
- Get formula suggestions for complex calculations.
- Easily highlight, filter, and sort your data.
- Uncover hidden insights within your data.



# Excel conditional formatting

OrderDate	Region	Rep	Item	Units	Unit Cost	Total
1/6/21	East	Jones	Pencil	95	1.99	189.05
1/23/21	Central	Kivell	Binder	50	19.99	999.50
2/9/21	Central	Jardine	Pencil	36	4.99	179.64
2/26/21	Central	Gill	Pen	27	19.99	539.73
3/15/21	West	Sorvino	Pencil	56	2.99	167.44
4/1/21	East	Jones	Binder	60	4.99	299.40
4/18/21	Central	Andrews	Pencil	75	1.99	149.25
5/5/21	Central	Jardine	Pencil	90	4.99	449.10
5/22/21	West	Thompson	Pencil	32	1.99	63.68
6/8/21	East	Jones	Binder	60	8.99	539.40
6/25/21	Central	Morgan	Pencil	90	4.99	449.10
7/12/21	East	Howard	Binder	29	1.99	57.71
7/29/21	East	Parent	Binder	81	19.99	1,619.19
8/15/21	East	Jones	Pencil	35	4.99	174.65
9/1/21	Central	Smith	Desk	2	125.00	250.00
9/18/21	East	Jones	Pen Set	16	15.99	255.84
10/5/21	Central	Morgan	Binder	28	8.99	251.72
10/22/21	East	Jones	Pen	64	8.99	575.36
11/8/21	East	Parent	Pen	15	19.99	299.85
11/25/21	Central	Kivell	Pen Set	96	4.99	479.04

## Copilot (Preview)

Highlight all cells with with pencil sales above 50 units in red.

Sure! Looking at **A1:G44**, here's 1 conditional formatting rule to review and apply:

- **Custom Formula:** Apply a conditional format on cells in A2:G44 using the formula below
  - Fill color: red
  - Font color: black

AaBbCc

fx

Bold the first column

Show items with 'Units' of '95'

Ask a question, or tell me what you'd like to do with A1:G44





# Data Insights

OrderDate	Region	Rep	Item	Units	Unit Cost	Total
1/6/21	East	Jones	Pencil	95	1.99	189.05
1/23/21	Central	Kivell	Binder	50	19.99	999.50
2/9/21	Central	Jardine	Pencil	36	4.99	179.64
2/26/21	Central	Gill	Pen	27	19.99	539.73
3/15/21	West	Sorvino	Pencil	56	2.99	167.44
4/1/21	East	Jones	Binder	60	4.99	299.40
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5/22/21	West	Thompson	Pencil	32	1.99	63.68
6/8/21	East	Jones	Binder	60	8.99	539.40
6/25/21	Central	Morgan	Pencil	90	4.99	449.10
7/12/21	East	Howard	Binder	29	1.99	57.71
7/29/21	East	Parent	Binder	81	19.99	1,619.19
8/15/21	East	Jones	Pencil	35	4.99	174.65
9/1/21	Central	Smith	Desk	2	125.00	250.00

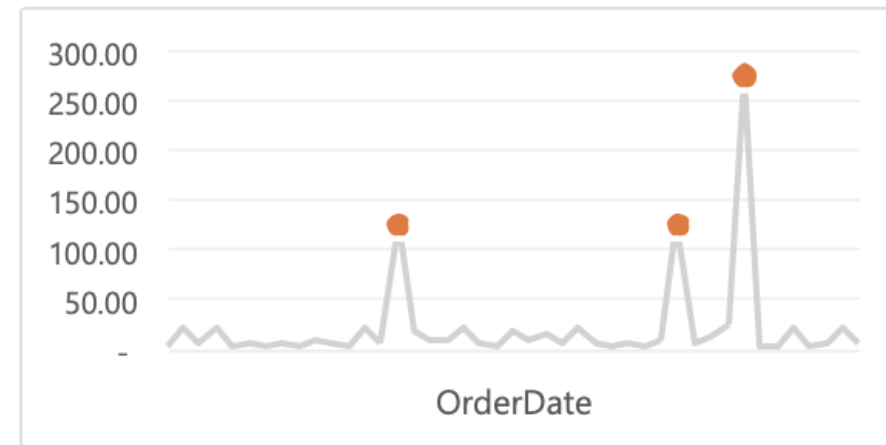
Copilot (Preview)

Can I see another insight?

I analyzed data in A1:G44, and here's what I found:

**'Unit Cost' has outliers at 'OrderDate':  
9/1/21, 6/17/22 and 8/24/22.**

Sum of Unit Cost



AI-generated content may be incorrect

# Copilot for Microsoft PowerPoint

- Easily turn your inspiration into stunning and professional presentations.
- Summarize key points from longer presentations saving time.
- Allow Copilot to organize your slideshow creating better presentations.
- Generate slides or images with consistent messaging and branding.



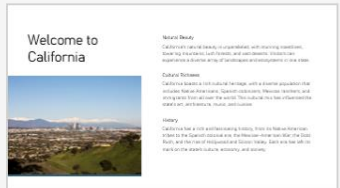
1



Office on the web Frame



2



3



4



Copilot



create a 5 slide presentation on the history of the state of california. include beautiful imagery.

Okay, here you go. A 5-slide presentation on the history of the state of California has been created with beautiful imagery included.

If you'd like, **Designer** also has other layout options to consider.

AI-generated content may be incorrect



Ask me anything about this presentation







# Security and Compliance

- Built on the secure foundation of Microsoft 365 GCC, adhering to all existing privacy, security, and compliance commitments.
- Data Handling and Privacy: Copilot operates within your Microsoft 365 GCC tenant compliance boundary, ensuring that sensitive information remains protected and that all AI-driven processes are conducted securely. The system is designed to maintain the highest standards of data protection, ensuring compliance with FedRAMP, CJIS, IRS 1075 and other key regulatory frameworks.
- Copilot for Microsoft 365 GCC will be delivered with web grounding OFF by default. This is required to help protect US government sensitive information which should not leave the GCC compliance boundary.
- Copilot 'Work Tab' chats will reason over a GCC user's [Graph data](#) (SharePoint, OneDrive, Outlook, Teams, etc.) an individual has access to. With web grounding OFF, Copilot will not query the web to get live real-time web content. Documentation on admin controls will be provided by GA.

# CoPilot Rollout Schedule – Wave 1 (10/24)

- **CoPilot 'Work Tab':** Quickly access relevant department data, policies, or citizen inquiries without extensive searching.
- **Microsoft 365 App CoPilots (Word, Excel, PowerPoint):** Embedded within your favorite productivity apps, these intelligent assistants help you craft documents, analyze data, and create presentations faster.
- **Outlook (Mail and Calendar):** Manage citizen communications and interagency meetings efficiently. Copilot in Outlook streamlines email and calendar management by drafting responses, summarizing email threads, and suggesting optimal meeting times.
- **Teams Chats/Channel:** Enhance collaboration across departments. Integrate AI into your daily team interactions, summarizing threads, and helping manage conversations with contextual awareness.
- **Intelligent Meeting Recap:** Automatically capture key points from important policy discussions or public hearings, capturing crucial details facilitating transparent governance. The Intelligent Meeting Recap feature generates a comprehensive summary of your meetings.



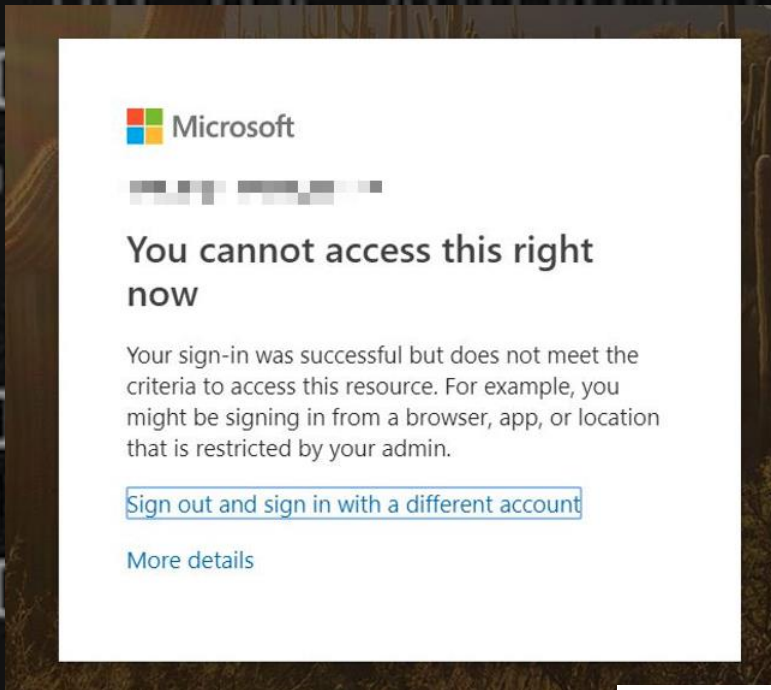
# CoPilot Rollout Schedule – Wave 2 (3/25)

- **Teams Meeting Copilot** uses AI to enrich your meetings by generating real-time summaries, identifying action items, and tracking follow-ups.
- **OneNote** enhances your notetaking by using AI to generate summaries, organize information, and suggest relevant content, helping you efficiently capture and recall key insights without sifting through extensive notes.
- **Stream** automates video content management by generating AI-driven transcripts, summaries, and highlight reels, making it easier to find and share critical information from recorded meetings or training sessions.
- **Planner** simplifies task management by using AI to optimize timelines, suggest task prioritization, and automatically adjust plans based on real-time changes.
- **OneDrive for Business** enhances file management by using AI to help you quickly locate, organize, and share documents.
- **Loop** accelerates collaborative work by using AI to help you co-create and organize dynamic content across teams, streamlining project updates, brainstorming sessions, and real-time feedback into actionable plans.






# Entra ID Premium




- Monitor risky sign-ins and risk events
- Proactive Risk Alerts
- Conditional Access Policies
  - Block non-US Logins
  - Block less secure authentication
  - Roll out MFA to admins and users

EDITION: US


**ZDNet** 

VIDEOS 5G WINDOWS 10 CLOUD AI INNOVATION SECURITY MORE NEWSLETTERS ALL WRITERS

 MUST READ: Database leaks data on most of Ecuador's citizens, including 6.7 million children

## Microsoft: Using multi-factor authentication blocks 99.9% of account hacks

Microsoft cloud services are seeing 300 million fraudulent sign-in attempts every day. MFA can help protect accounts against many types of account takeover attacks.

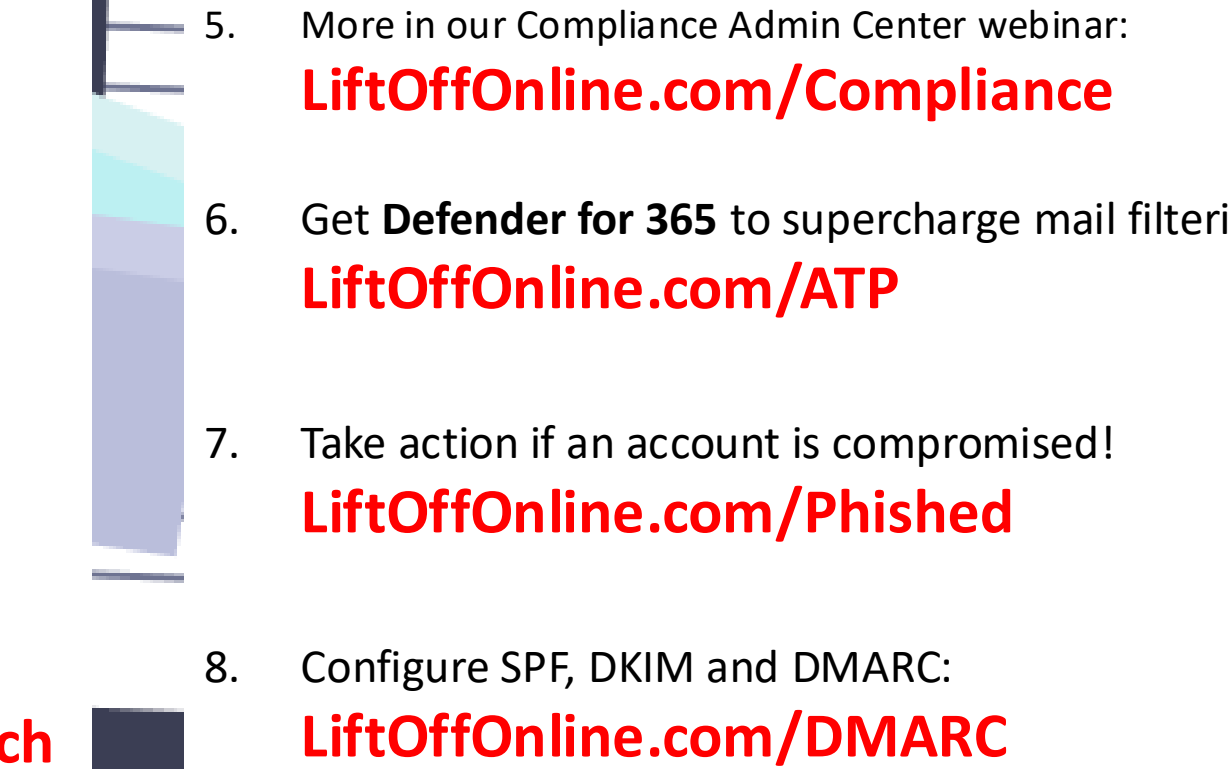
 By Catalin Cimpanu for Zero Day | August 27, 2019 -- 04:30 GMT (21:30 PDT) | Topic: Security

# Security Action Items!

1. Consider purchasing **Entra ID Premium** Licenses
2. Turn OFF User Consent to Apps!!
3. Migrate to the new Authentication Methods admin center for MFA and SSPR. More info here:  
[LiftOffOnline.com/EntraRevisited](https://LiftOffOnline.com/EntraRevisited)
4. Consider Rolling Out MFA to All Staff (at least Admins). More info in our webinar:  
[LiftOffOnline.com/MFA](https://LiftOffOnline.com/MFA)
5. Setup Conditional Access Policies including blocking non-US logins and blocking legacy authentication.
6. Setup Identity Protection Policies including Risky Users, Risky Sign-Ins and Risk Alerts. More info in our webinar here:  
[LiftOffOnline.com/EntraPremium](https://LiftOffOnline.com/EntraPremium)



# Additional Resources

1. Turn on the Admin Audit Log!!  
[LiftOffOnline.com/Audit](https://LiftOffOnline.com/Audit)
  2. Setup **Purview** retention policies!  
[LiftOffOnline.com/Retention](https://LiftOffOnline.com/Retention)
  3. Off-board Properly!  
[LiftOffOnline.com/Offboarding](https://LiftOffOnline.com/Offboarding)
  4. Make the most of eDiscovery content searching!  
[LiftOffOnline.com/ContentSearch](https://LiftOffOnline.com/ContentSearch)
  5. More in our Compliance Admin Center webinar:  
[LiftOffOnline.com/Compliance](https://LiftOffOnline.com/Compliance)
  6. Get **Defender for 365** to supercharge mail filtering:  
[LiftOffOnline.com/ATP](https://LiftOffOnline.com/ATP)
  7. Take action if an account is compromised!  
[LiftOffOnline.com/Phished](https://LiftOffOnline.com/Phished)
  8. Configure SPF, DKIM and DMARC:  
[LiftOffOnline.com/DMARC](https://LiftOffOnline.com/DMARC)
- 



# LiftOff – reach out anytime!

**Tom Erdely**

365Help@liftoffonline.com  
443.292.2201

**Brian Reilly**

365Help@liftoffonline.com  
202.997.0819

